

If you do not come to the appointment and you do not contact us:

- Your TANF cash assistance or AHCCCS medical benefits may be cut or stopped.
- If you do not currently receive TANF cash assistance, or AHCCCS medical benefits, we may close your child support case.

How To Request Good Cause For Non-Cooperation With The DCSS:

You may request good cause from cooperating with the DCSS in a paternity or child support case if:

- You believe that you, your child(ren), or the caregiver relative to the child(ren) may be in danger of physical harm from the parent who does not have custody.
- Legal proceedings for the adoption of your children are in court.
- For less than 90 days, you have been working with a public or licensed private social services agency to determine if your child(ren) will be adopted.
- You became pregnant because you were sexually assaulted.

You can request good cause or get more information about good cause from the DCSS office or the Family Assistance office where you apply for TANF cash assistance. If your request for good cause is approved, the DCSS is not required to get or enforce a child support order for you. The information you give is voluntary and it will be kept confidential. The DCSS will only use this information to help you. A finding of good cause must be reviewed by the DCSS every six months. If you have any questions about requesting good cause, please contact the DCSS office 243434.

If you have any questions about this notice, you may contact DCSS Customer Service at (602) 252-4045 (within Maricopa County), Nationwide toll free at 1-800-882-4151, or TTY/TDD Services: 7-1-1. You may also contact us by e-mail at the DCSS web site at www.azdes.gov/dcss.

Equal Opportunity Employer / Program • Auxiliary aids and services are available upon request to individuals with disabilities • To request this document in alternative format or for further information about this policy, contact the Division of Child Support Services at (602) 252-4045; TTY/TDD Services: 7-1-1 • Disponible en español en línea o en la oficina local.

